

**IN THE CLAIMS:**

We claim:

Claims 1-15 (Cancelled without prejudice)

16. (New) A computer implemented method for providing information relating to service activity for a plurality of building sites and operation data for one or more systems located at one or more building sites:

providing a web portal comprising a database, and storing service related information about a plurality of building sites and operational data about one or more systems located in said one or more building sites in said database;

receiving at said web portal a request for information about service activities at one or more building sites from one or more clients;

determining at said web portal service activities that are implicated by said request;

transmitting from said web portal information implicated by said request such that said information is capable of being displayed on a client display,

receiving at said web portal a request for operational data related to said service information transmitted by said web portal;

determining at said web portal the operational data implicated by said request; and

transmitting from said web portal operational data implicated by said request such that said operational data is capable of being displayed on a client display.

17. (New) The method according to claim 16, wherein said service activity information further comprises service contract information.

18. (New) The method according to claim 16, wherein said service activity information further comprises information about the types of services being provided.

19. The method according to claim 18, wherein said service activity information further comprises information about the types of systems being serviced.

20. The method according to claim 16, wherein said service activity information further comprises information about the status of service activities.

21. The method according to claim 16, wherein the step of providing a web portal comprises providing a web server.

22. A computer implemented method for providing information relating to service activity for a plurality of building sites and operation data for one or more systems located at a building site:

providing a web portal comprising a database, and storing service related information about a plurality of building sites and operational data about one or more systems located in more or more of said building sites in said database;  
receiving at said web portal a request for operational data about one or more systems from one or more clients;

determining at said customer web portal operational data implicated by said request  
transmitting said operational data implicated by said request such that the operational  
data is capable of being displayed on a client display;  
receiving at said web portal a request for service information related to said operational  
data from one or more clients;  
determining at said customer web portal service information implicated by said request;  
and  
transmitting said service related information implicated by said request such that the  
service information is capable of being displayed on a client display.

23. The method according to claim 22, wherein said service activity information further  
comprises service contract information.

24. The method according to claim 22, wherein said service activity information further  
comprises information about the types of services being provided.

25. The method according to claim 22, wherein said service activity information further  
comprises information about the types of systems being services.

26. The method according to claim 22, wherein said service activity information further  
comprises information about the status of service activities.

27. The method according to claim 22, wherein the step of providing a web portal comprises providing a web server.

28. A system for providing information about a plurality of building sites comprising:  
a server comprising a database for storing operational data from a plurality of building systems located in said plurality of building sites and for storing service activity information from a plurality of building sites, said server capable of being operatively connected to one or more clients through a network, said server being capable of receiving requests for said operational data and said service activity data for transmitting said operational data and service activity data such that said operational data and service activity data is capable of being displayed on a client display.

29. The system according to claim 28, wherein said service activity information further comprises service contract information.

30. The system according to claim 28, wherein said service activity information further comprises information about the types of services being provided.

31. The system according to claim 28, wherein said service activity information further comprises information about the types of systems being serviced.

32. The system according to claim 28, wherein said service activity information further comprises information about the status of service activities.